DESIGNING STANDARDS OF INTERNAL CONTROL FOR LOGISTICS AND SUPPLY CHAIN ACTIVITIES

CONTEXT

Our client has nearly 70 stores located in 5 countries, including France, the United Arab Emirates and China. Mazars was asked to design new internal control standards for the entire logistics process and optimize supply chain management for better performance control of physical flows and financial information.

CHALLENGES

The implementation of new internal control standards posed two challenges: the ability to meet market requirements and uncertainty. This included:

- Risk mapping and solutions
- Growth opportunity analysis
- Review of existing tools and processes for customer service.

SOLUTION

The Mazars’ Consulting team first conducted a diagnostic in order to assess the level of maturity in terms of internal control for all logistics sites: organization, risk management, application of processes and controls, interaction between sites, supervision...

In the second phase, a four-step approach was developed to design the internal control standards based on risk analysis, security of improvement plan, performance optimization and change management. Our teams assisted and supported senior management as well as the business throughout the implementation, both at a central level and within the logistics sites organization. The expertise of the consulting team and experience in the distribution sector combined closely with senior management and operational departments helped in designing internal control standards for the entire logistics process.

Detailed information available on www.mazars.com